

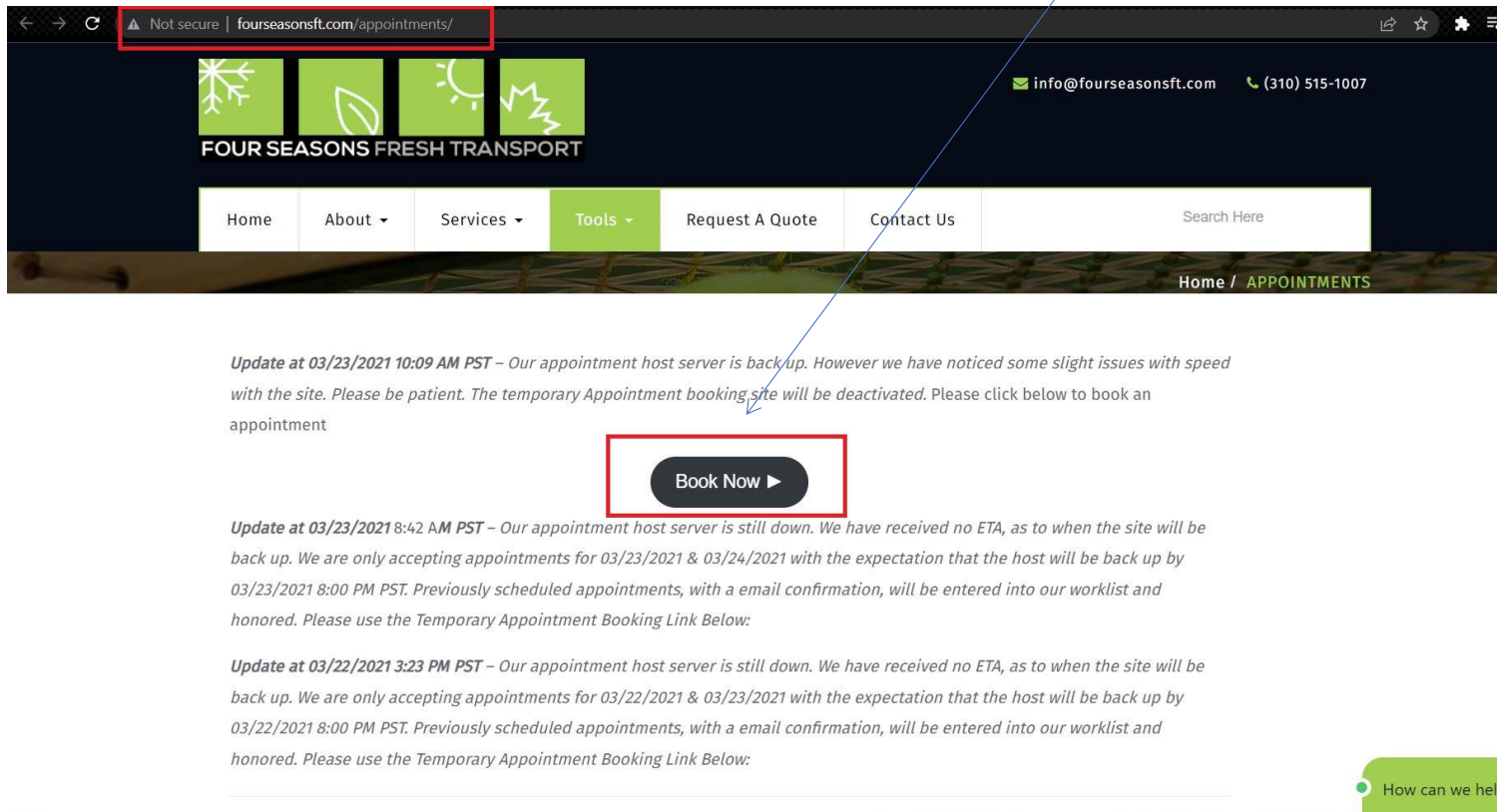
# Booking Appointment



# Booking Appointment

Link to Book Your Appointment - <https://www.fourseasonsft.com/appointments>

Once you open this link, please click on Book Now



The screenshot shows a web browser window with the URL <https://www.fourseasonsft.com/appointments/>. The page header includes the company logo "FOUR SEASONS FRESH TRANSPORT" and contact information: [info@fourseasonsft.com](mailto:info@fourseasonsft.com) and (310) 515-1007. The navigation menu contains links for Home, About, Services, Tools, Request A Quote, and Contact Us, along with a search bar. The breadcrumb trail shows "Home / APPOINTMENTS".

*Update at 03/23/2021 10:09 AM PST – Our appointment host server is back up. However we have noticed some slight issues with speed with the site. Please be patient. The temporary Appointment booking site will be deactivated. Please click below to book an appointment*

**Book Now ▶**

*Update at 03/23/2021 8:42 AM PST – Our appointment host server is still down. We have received no ETA, as to when the site will be back up. We are only accepting appointments for 03/23/2021 & 03/24/2021 with the expectation that the host will be back up by 03/23/2021 8:00 PM PST. Previously scheduled appointments, with a email confirmation, will be entered into our worklist and honored. Please use the Temporary Appointment Booking Link Below:*

*Update at 03/22/2021 3:23 PM PST – Our appointment host server is still down. We have received no ETA, as to when the site will be back up. We are only accepting appointments for 03/22/2021 & 03/23/2021 with the expectation that the host will be back up by 03/22/2021 8:00 PM PST. Previously scheduled appointments, with a email confirmation, will be entered into our worklist and honored. Please use the Temporary Appointment Booking Link Below:*

How can we help

Once you click Book Now, you will then need to click on Select load type



### Appointments

#### Our Virtual Agents can assist with:

1. Opening additional timeslots
2. Changing Appointment times
3. Cancelling sameday appointments

Please visit <http://www.fourseasonsft.com/appointments>  
Click on the chat window in the lower right hand corner.

#### Appointment Locator

Select load type

Select load type

- Select load type
- Export (\$600.00)
- O732K384P (\$300.00)
- PXP515102 (\$300.00)
- Regular Outbound
- SFEXP38492
- HARBORSIDE
- WAITING LIST
- C897L963T (\$500.00)
- \*COAST CITRUS
- \*XYZ PRODUCE

Bookings have to be done via destinations now and not the Load type. If your destination is not available on the list – then you will need to select Load Type- Regular Outbound.

For Appointment

Effective 04/01/2020 it

1. PARK IN THE DESIGNATED C
2. CHECK IN VIA THE SINE PRO

The service is currently active. Please have your drivers download install the app for android or IOS. Drivers must be within 1000 meters of our facility to check in and must remain within 150 meters of our facility until checked out. App links below.

IOS

<https://apps.apple.com/au/app/sine-pro/id1086883094>

ANDROID

[https://play.google.com/store/apps/details?id=co.sine.sinecloud.pass&hl=en\\_US](https://play.google.com/store/apps/details?id=co.sine.sinecloud.pass&hl=en_US)

**Note: Under the Appointment Locator, you will no longer be using the list that was available earlier with the exception of Load Type – Regular Outbound**

You will now need to look into where your destination is going to be at, and accordingly select that Destination under Appointment Locator.

## FOUR SEASONS FRESH TRANSPORT

### Appointments

#### Our Virtual Agents can assist with:

1. Opening additional timeslots
2. Changing Appointment times
3. Cancelling sameday appointments

Please visit <http://www.fourseasonsft.com/appointments>  
Click on the chat window in the lower right hand corner.

#### Appointment Locator

Select load type

\*XYZ PRODUCE

Date

February 2022						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
		01	02	03	04	05
06	07	08	09	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28					

You are going to look for your destination here and according to your destination the date and the time will be displayed to you

Effective 04/01/2022, our facility to:

1. PARK IN THE DESIGNATED CARRIER STAGING AREA
2. CHECK IN VIA THE SINE PRO MOBILE APP FROM THEIR PHONE

The service is currently active. Please have your drivers download install the app for android or IOS. Drivers must be within 1000 meters of our facility to check in and must remain within 150 meters of our facility until checked out. App links below.

#### IOS

<https://apps.apple.com/au/app/sine-pro/id1086883094>

#### ANDROID

[https://play.google.com/store/apps/details?id=co.sine.sinecloud.pass&hl=en\\_US](https://play.google.com/store/apps/details?id=co.sine.sinecloud.pass&hl=en_US)

## Terms & Condidtions

#### COVID-19 Prevention Measures

All carriers entering the inside of our facility, must wash their hands at the handwashing

Note: Many of the existing Load Types will be removed when the change goes live. You will see Load Type Regular Outbound and you will also see your location under this list.

check in and out. If that is not possible we have an outdoor open air kiosk. Anyone at our

# Select your destination

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### Appointment Locator

Select load type

\*XYZ PRODUCE

Date

February 2022						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
		01	02	03	04	05
06	07	08	09	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28					

### Select Appointment Time

Friday, February 25, 2022

8:00am		
8:30am		
9:00am		
9:30am		
10:00am		
10:30am		
11:00am		
11:30am		
12:00pm		
12:30pm		
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4:00pm		
4:30pm		
5:00pm		
5:30pm		
6:00pm		
6:30pm		
7:00pm		
7:30pm		
8:00pm		

Once you select the destination you will be able to book an appointment on the time slots available to that particular destination.

# Your time slots will now be based on the location you select under Appointment Locator.

Appointments

## Our Virtual Agents can assist with:

1. Opening additional timeslots
2. Changing Appointment times
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Please visit <http://www.fourseasonsft.com/appointments>  
Click on the chat window in the lower right hand corner.

### Appointment Locator

Select load type  
\*XYZ PRODUCE

Date

February 2022						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
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### Select Appointment Time

Friday, February 25, 2022

8:00am		
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5:30pm		
6:00pm		
6:30pm		
7:00pm		
7:30pm		
8:00pm		

Based on destinations, that will determine what the time slots will be available for you as advised by your customer.

# Make sure you chose appropriate destination



## Appointments

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Appointment Locator

Select load type  
\*XYZ PRODUCE

Date

February 2022						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
		01	02	03	04	05
06	07	08	09	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28					

Selected Appointment

Load Type \*XYZ PRODUCE  
Date Friday, February 25, 2022  
Start Time 11:00am

Please complete the following information.

Are you a new or returning user?  New User  Returning User

Mobile Number  Example 000-000-0000

Do not send SMS Appointments reminders

Its critical for you to select the appropriate Destination for your appointment, as in case if that is not done then our Appointment team will **cancel or reschedule** your appointment.

Continue

# Update the form to book your appointment

## Appointment Locator

Select load type

\*XYZ PRODUCE

Date

February 2022						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
		01	02	03	04	05
06	07	08	09	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28					

## Selected Appointment

Load Type \*XYZ PRODUCE

Date Friday, February 25, 2022

Start Time 11:00am

Please complete the following information.

Are you a new or returning user?  New User  Returning User

### New User

\* Indicates required field

\* Carrier Name

\* Contact First Name

\* Contact Last Name

\* Best Contact Phone

\* Email

\* Login

[Login Rules](#)

\* Password  Weak [Strong Password Rules](#)

\* Retype Password

\* Pickup or Booking#

\* S3 or S2?

\* Where is this load going? (Destination Name, City)

Every other aspect is still the same and that process does not change. You will need to update other information on your appointment as it was before.



# Quick Notes

- Bookings have to be done via destinations now and not Load type.
- Based on destinations, that will determine what the time slots will be available for you as advised by your customer.
- Under the Appointment Locator, you will no longer be using the list that was available earlier with the exception of Load Type – Regular Outbound
- You will now need to look into where your destination is going to be at, and accordingly select that Destination under Appointment Locator.
- Your time slots will now be based on the location you select under Appointment Locator.
- If your destination is not available on the list – then you will need to select Load Type- Regular Outbound.
- Many of the existing Load Types will be removed when the change goes live. You will see Load Type Regular Outbound and you will also see your location under this list.
- Once you select the destination you will be able to book an appointment on the time slots available to that particular destination.
- Its critical for you to select the appropriate Destination for your appointment, as in case if that is not done then our Appointment team will cancel or reschedule your appointment.
- Every other aspect of booking appointment is still the same.